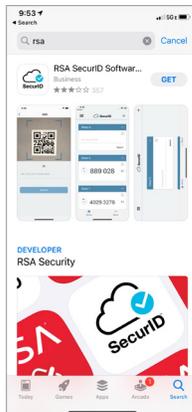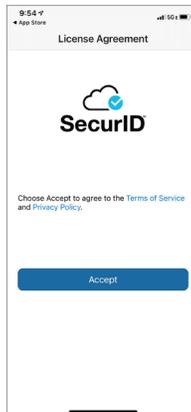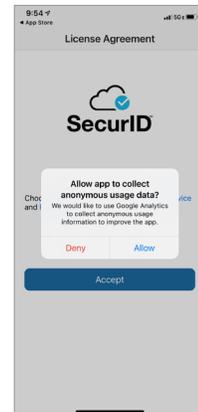★ Texas Capital Bank

RSA Software Token

RSA Software Token — Follow these step-by-step instructions to log in to BankNow® with an RSA software token.
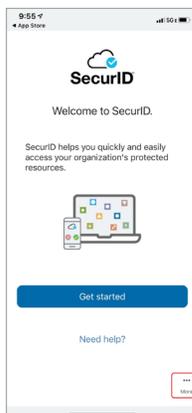

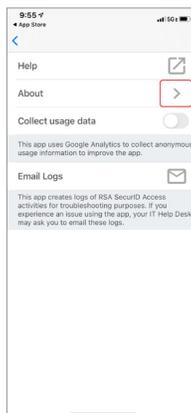1. Navigate to the app store on your mobile device and download the **RSA SecurID Software Token** App.

2a. Open the RSA SecurID Software Token App and **accept** the app Terms and Conditions.

2b. Select your user preference on anonymous data collection.

3a. Ignore the **Get Started** button and select the 'More…..' link, bottom right.
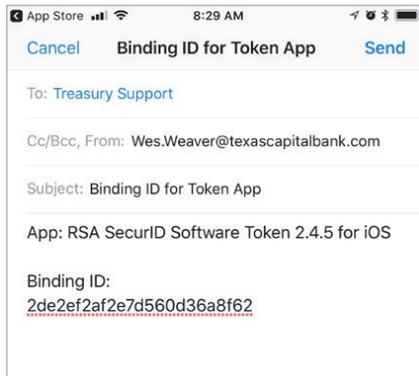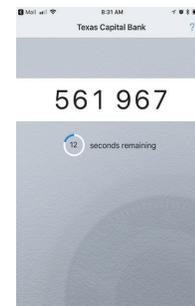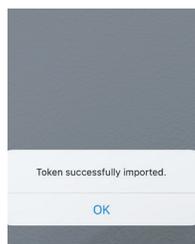

3b. Select **About**.

3c. **Click on the icon** shown to initiate email of Binding ID.

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RSA Software Token

4. **Email the Binding ID** to your company's Primary System Administrator (PSA).
Note: The PSA will then email the Binding ID either individually or batched to treasurysupport@ texascapitalbank.com. Be sure the email is sent from the email address on file in BankNow.

5. Once your request is processed, you will receive a Software Token Activation email.

6. **Click the link in Step 2** of the email to activate your RSA SecurID Software Token.
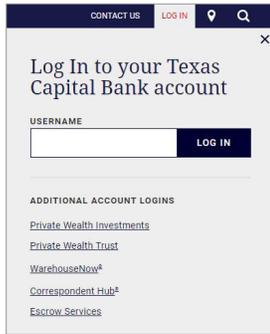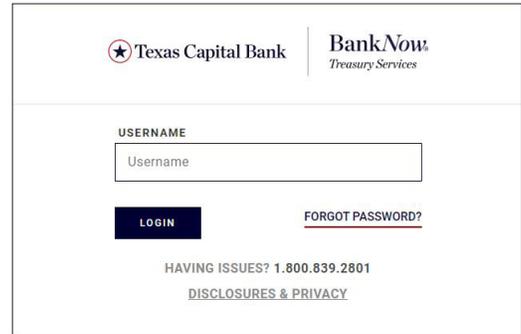

7. Enter your **BankNow User ID** here.

8. Your new RSA SecurID Software Token has now been activated.

9. You will be prompted to set a new PIN for your token the next time you attempt to log in to BankNow.
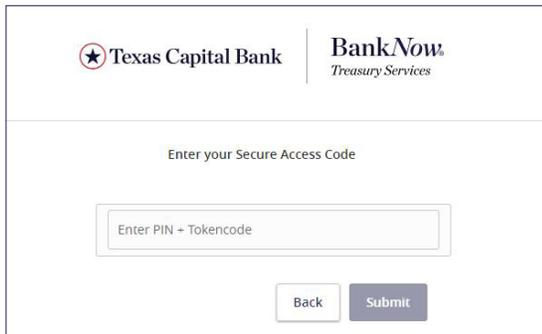
RSA Software Token

10. Click here to log in to BankNow using your new RSA SecurID Software Token. *Note: This step must be actioned on Desktop, not mobile app.*

11. Enter your **Username** and **Password**.

12. On the BankNow Passcode screen, enter only the 6 digits on your software token and click **Submit**.

13. Once successfully connected, your dashboard will be updated, showing your bank accounts.

14. Once your PIN is set, allow your token passcode to reset at least once and then log in to BankNow using your PIN + Tokencode. *Note: you can now log on to Desktop or BankNow Mobile App using your new software token.*