

RSA Software Token

RSA Software Token — Follow these step-by-step instructions to log in to BankNow® with an RSA software token.



 Navigate to the app store on your mobile device and download the RSA SecurID Software Token App.



2a. Open the RSA SecurID Software Token App and accept the app Terms and Conditions.



2b. Select your user preference on anonymous data collection.



3a. Ignore the Get Started button and select the 'More.....'link, bottom right.

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Help	
About	>
Collect usage data	
This app uses Google Analytics to usage information to improve the	to collect anonymous a app.
Email Logs	\square
This app creates logs of RSA Ser activities for troubleshooting pur experience an issue using the ap may ask you to email these logs.	curID Access poses. If you p, your IT Help Desk

3b. Select About.



3c. Click on the icon shown to initiate email of Binding ID.



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To: Treasu	iry Supp	ort	
Cc/Bcc, Fi	om: We	s.Weaver@texascapita	lbank.com
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Binding I	D:		
	f0.7dE	60d26a9f62	

4. Email the Binding ID to your company's Primary System Administrator (PSA). Note: The PSA will then email the Binding ID either individually or batched to treasurysupport@ texascapitalbank.com. Be sure the email is sent from the email address on file in BankNow.

Subject: Software Token Activation for BankNow® Treasury Services

Dear Wes

Your request for a RSA SecurID® Software Token has been approved. To activate your new token, please complete the following steps

- 1. To begin the activation process, validate that the RSA SecurID® Software
- To begin the activation process, validate that the RSA SecurID® Software Token app is installed on your mobile device.
 On your mobile device, click <u>here</u> to begin your token activation.
 When prompted, enter your BankNow® Username as your token password.
 Click <u>here</u> to login to BankNow® using your new RSA SecurID® Software Token.
- You will be prompted to set your PIN the first time you login to BankNow® Treasury Services with your new token.

If you are unable to use the links above or have any questions, please contact your Company's BankNow® Treasury Services System Administrator or Treasury Support at 1.800.839.2801

Regards, Texas Capital Bank Treasury Support TreasurySupport@TexasCapitalBank.com

- 5. Once your request is processed, you will receive a Software Token Activation email.
- 6. Click the link in Step 2 of the email to activate your RSA SecurID Software Token.



7. Enter your BankNow User ID here.



8. Your new RSA SecurID Software Token has now been activated.



9. You will be prompted to set a new PIN for your token the next time you attempt to log in to BankNow.



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CONTACT US	OG IN	•	Q	
Log In to your	Tex	as		
Capital Bank a	cco	unt		
USERNAME				
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ADDITIONAL ACCOUNT LOGIN	15	LUG IN		
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ADDITIONAL ACCOUNT LOGIN Private Wealth Investments Private Wealth Trust WarehouseNow ^a	45	LUG		
ADDITIONAL ACCOUNT LOGI/ Private Wealth Investments Private Wealth Trust WarehouseNov ⁴ Correspondent Hub ⁴	45		• 	

10. Click here to log in to BankNow using your new RSA SecurID Software Token. *Note: This step must be actioned on Desktop, not mobile app.*

★ Texas Capital Bank	BankNow, Treasury Services
Enter your Secure Acce	ss Code
Enter PIN + Tokencode	

12. On the BankNow Passcode screen, enter only the 6 digits on your software token and click **Submit**.

★ Texas Capital Bank	BankNow Treasury Services
USERNAME	
Username	
LOGIN	FORGOT PASSWORD?
HAVING ISSUES? 1.80	0.839.2801

11. Enter your Username and Password.

- 13. Once successfully connected, your dashboard will be updated, showing your bank accounts.
- 14. Once your PIN is set, allow your token passcode to reset at least once and then log in to BankNow using your PIN + Tokencode. *Note: you can now log on to Desktop or BankNow Mobile App using your new software token.*

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