



TEXAS CAPITAL BANK®

*Remote Deposit Capture
Installation Guide*

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Remote Deposit Capture Installation Guide

Remote Deposit Capture Installation Guide

The Remote Deposit Capture Installation Guide explains how to upgrade your computer workstation to access the new Remote Deposit Capture system. To ensure the platform is properly installed, complete each of the following sections.

SYSTEM REQUIREMENTS

Before beginning the installation process, you must first ensure that your system meets the requirements to support the Remote Deposit Capture solution:

- Microsoft® Internet Explorer® browser version 11
- Operating platform of Microsoft Windows® 7, 8.1 or 10 (Microsoft XP is not supported)

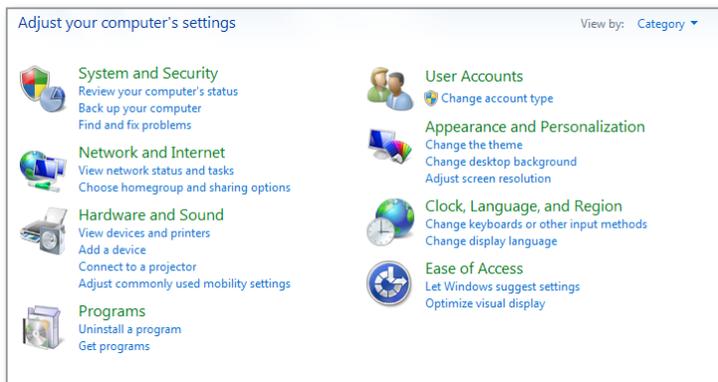
If you do not have the correct software version, you may move forward with the installation process, but the Remote Deposit Capture system is only compatible with these system requirements.

UNINSTALLATION

To convert a workstation computer to the new Remote Deposit Capture system, you must first uninstall the existing current scanner's drivers.

To uninstall the current Remote Deposit Capture drivers:

1. Unplug the scanner from the computer
2. Go to **Start | Control Panel**
3. In the **View by** drop-down menu, select **Category**
4. In the **Programs** section, select **Uninstall a program**



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5. Double-click on the following programs and then click **Yes**:
 - VisionX Multi-Function System Extensions
 - Panini Universal Installer 4.1.002
 - Panini Avantor Control Module Client

Uninstall or change a program

To uninstall a program, select it from the list and then click Uninstall, Change, or Repair.

Name	Publisher	Installed On	Size	Version
PrimoPDF -- brought to you by Nitro PDF Software	Nitro PDF Software	4/10/2014		5
Verizon Mobile Broadband Drivers	Novatel Wireless	2/2/2015	9.59 MB	3.24.018.001.14
Java 7 Update 7	Oracle	9/18/2015	130 MB	7.0.70
Java 8 Update 60	Oracle Corporation	9/14/2015	20.6 MB	8.0.600.27
VisionX Multi-Function System Extensions	Panini	2/11/2015		1.00.100
Panini Universal Installer 4.1.002	Panini	2/11/2015		4.01.002
Panini Avantor Control Module Client	Panini	2/11/2015		2.01.009

6. Once the uninstall process for each file has been completed, restart the computer
7. Open **Internet Explorer**
8. Go to **Tools | Internet Options | General tab | Settings**
9. In the **Website Data Settings** window, click **View objects**
10. Delete the following downloaded program files:
 - Fiserv.BANKLINK.ImageControl.dll
 - Fiserv.BANKLINK.SC.Panini.IDeal.dll
 - Fiserv.BANKLINK.SC.Panini.IDeal_11_1_0_0
 - Fiserv.BANKLINK.SC.Panini.Vision.dll
 - Fiserv.BANKLINK.SC.Panini.VisionX_11_1_...

Name	Date modified	Type	Size
Fiserv.BANKLINK.ImageControl.dll	5/28/2013 4:58 PM	Application extens...	508 KB
Fiserv.BANKLINK.SC.Panini.IDeal.dll	5/28/2013 4:58 PM	Application extens...	624 KB
Fiserv.BANKLINK.SC.Panini.IDeal_11_1_0_...	2/1/2013 8:34 AM	Setup Information	1 KB
Fiserv.BANKLINK.SC.Panini.Vision.dll	5/28/2013 4:55 PM	Application extens...	624 KB
Fiserv.BANKLINK.SC.Panini.VisionX_11_1_...	2/1/2013 8:34 AM	Setup Information	1 KB
ieatgpc.dll	8/11/2014 9:38 PM	Application extens...	297 KB
ieatgpc.inf	9/30/2010 4:40 AM	Setup Information	1 KB
OBXPopup.inf	8/15/2012 5:27 PM	Setup Information	1 KB
OBXWebSelect.inf	8/15/2012 5:27 PM	Setup Information	1 KB
OBXWebViewer.inf	8/15/2012 5:27 PM	Setup Information	1 KB
PCID.ocx	2/6/2015 10:22 AM	ActiveX control	58 KB

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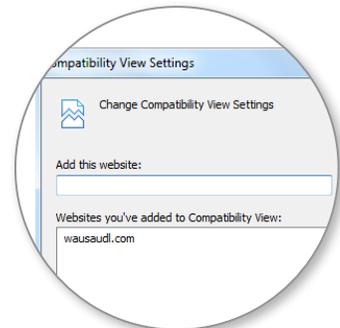
PRE-INSTALLATION

The Remote Deposit Capture system is designed to run in Compatibility View. Once you have established Texas Capital Bank's website as a trusted site to your web server, you will need to configure Internet Explorer's settings to enable the browser to verify the identity of the Remote Deposit Capture system.

Remember, the Pre-Installation section must be completed before accessing the Remote Deposit Capture system.

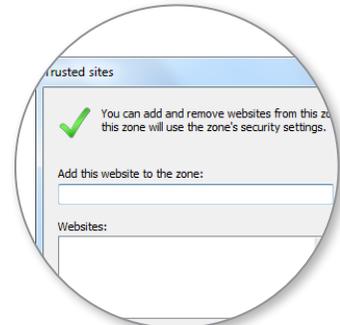
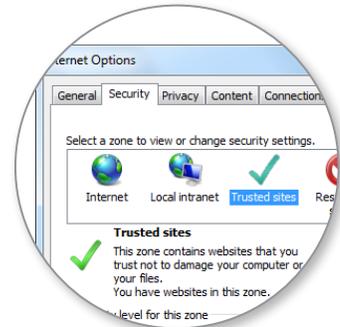
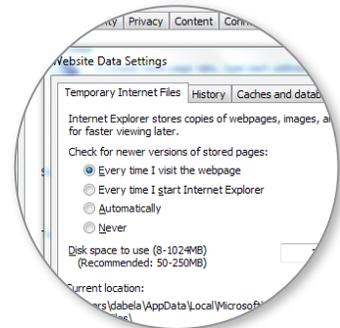
TO ADD COMPATIBILITY VIEW SETTINGS

1. Open Internet Explorer
2. Go to Tools | Compatibility View Settings
3. Enter **wausaudl.com**, and then click the Add button
4. Click the Close button



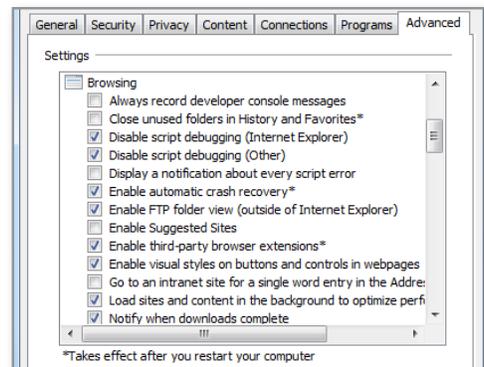
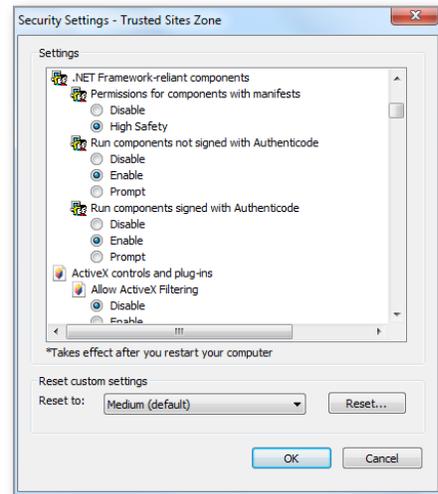
TO CONFIGURE BROWSER SECURITY SETTINGS

1. Open Internet Explorer
2. Go to Tools | Internet Options
3. On the General tab, click the Settings button
4. In the Website Data Settings window under Check for newer versions of stored pages, select the Every time I visit the webpage radial button
5. Click the OK button to close the window
6. In the Internet Options window, click the Security tab
7. Click the Trusted sites zone
8. Click the Sites button
9. Enter **https://www.texascapitalbank.com/** and **https://www.wausaudl.com/** to the Add this website to the zone field
10. Click the Add button. Texas Capital Bank will be listed at the bottom of the screen as a trusted site
11. Click the Close button



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12. On the **Security** tab, click the **Custom Level...** button
13. Enable the following settings under **.NET Framework-reliant components**:
 - Run components not signed with Authenticode
14. Enable the following settings under **ActiveX controls**:
 - Run ActiveX controls and plug-ins
 - Script ActiveX controls marked safe for scripting
15. Click the **Apply** button to save your changes
16. Click the **Advance** tab
17. Uncheck the following settings under **Security**:
 - Do Not Save Encrypted Pages to Disk
 - Enable Integrated Windows Authentication
 - Use SSL 2.0
 - Use SSL 3.0
18. Uncheck the following settings under **Browsing**:
 - Enable third-party browser extensions
19. Click the **OK** button
20. Close all browser windows, and then restart Internet Explorer



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LOG IN TO THE REMOTE DEPOSIT CAPTURE SYSTEM

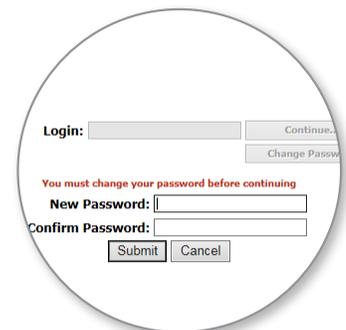
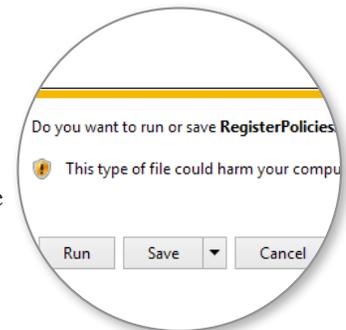
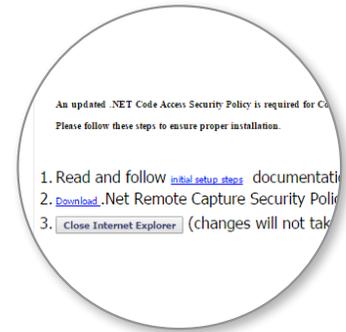
During your installation call with Treasury Support, you will receive the following information:

- Login Name
- Password
- Computer Activation Code

Each workstation computer in your organization will need to be activated using the appropriate Computer Activation Code from Treasury Support.

TO LOG IN TO REMOTE DEPOSIT CAPTURE

1. Use the link provided in an email from the Treasury Management Client Support Representative to log in to the Remote Deposit Capture system
2. In Internet Explorer, open **Favorites** and then click the **Add to Favorites...** button
3. On the Remote Deposit Capture Login Page, click the **Help With Security Setup** link
4. Click the **Download** link, and then click the **Run** button to install the .Net Remote Capture Security Policy
5. Once the security policy is installed, close Internet Explorer
6. Run Internet Explorer as an administrator, and then open **Favorites** and click the Remote Deposit Capture link
7. On the Remote Deposit Capture Login Page, click the **Activate Computer** button
8. In the **Activation Key** field, enter your Activation Key provided to you by the System Administrator
Click the **Submit** button
NOTE: If the Activation Key is not accepted, please contact Treasury Support at 1.800.839.2801
9. Click the **Close** button
10. In the **Login** field, enter your login name
11. In the **Password** field, enter your password
12. Click the **Log In...** button
Results: You will be prompted to change your password upon initial login.
NOTE: Password requirements are:
 - Cannot contain your login name
 - Cannot be previous password
 - Minimum length is 8 characters
 - Must contain 1 alpha, 1 numeric and 1 special character
13. In the **New Password** field, enter your new password
14. In the **Confirm Password** field, enter your new password
15. Click the **Submit** button



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16. Click the **Continue** button

Results: The page will update, showing your login name, last login date, and when your password will expire.

17. Click the **Continue** button

INSTALLATION

Once you have activated the workstation computer, you will need to install the appropriate scanner drivers to use the Remote Deposit Capture system.

TO INSTALL A SCANNER DRIVER

1. On the main menu, click the **Installation** button

2. Click the **System Requirements Test** link

NOTE: If the WinZip or 7Zip application fails, this is not essential for proceeding and you may move on in the installation process. If any other part of the performance test fails, contact Treasury Support at 1.800.839.2801.

CAUTION: Ensure your scanner is NOT connected to the computer.

3. From the drop-down menu, select the appropriate scanner

NOTE: If the scanner is not listed, contact Treasury Support at 1.800.839.2801.

4. Click the **Install** button and proceed with the prompts provided based upon the scanner model

NOTE: You may deselect the following Panini Features during the installation process to reduce the amount of time needed to install the required software:

- *Panini Avantor Core Module*
- *Panini Avantor Control Module*
- *VisionX MFS Extensions Drivers*

5. After the installation is complete, you must log out of the Remote Deposit Capture system. Then restart Internet Explorer and log in to begin using the Remote Deposit Capture system.

Prerequisites (if not already completed)

- Perform [System Requirements Test](#) on the client PC to ensure it has enough hard drive space and memory available, the proper third party applications are installed, and all other necessary components are verified.
- Read and follow [initial setup steps](#) documentation.

Scanner Setup

***** Ensure your scanner is **NOT** connected to the PC prior to this next step! *****

Step

1. Choose one of the scanners from the list below and click "Install". Allow installation to finish completely.

Canon CR-180

2. After installation is complete, you will need to close Internet Explorer, either by choosing File/Exit, clicking on the "X" in the upper right corner of the window, or clicking here:

FREQUENTLY ASKED QUESTIONS

How do I save my Activation Key to my computer?

To save the Activation Key to your computer, ensure you are running Internet Explorer as an administrator when entering the Activation Key. To run Internet Explorer as an administrator, complete the following steps:

1. Locate the Internet Explorer icon
2. Right-click the Internet Explorer icon
3. Select **Run as administrator**

Why did my computer fail the System Requirements Test?

You may not have the correct version of Microsoft.Net Framework. Contact your IT department for further assistance with updating Microsoft.Net Framework.

Can I use my existing Remote Deposit Capture scanner even though I do not currently see it as an option in the Installation list?

Texas Capital Bank's Remote Deposit Capture system is able to support a wide variety of scanners. If you currently do not see your scanner in the Installation list, contact Treasury Support for assistance with adding the scanner to the Installation list.

How do I resolve the following error message: Computer Authentication is required. Microsoft.Net Plug-In not supported with current security settings?

To resolve the issue, add the Remote Deposit Capture website as a Trusted Site in Internet Explorer. For instructions on how to add the Remote Deposit Capture website as a Trusted Site, please see the Pre-Installation section in the Installation Guide. If you have any questions or need further assistance, please contact Treasury Support at 1.800.839.2801.

Why do I receive a failure notice while installing the CAS Security Policy?

If you do not have administrator rights to your PC, you may receive a failure notice when installing the CAS Security Policy, or your PC may be having an issue locating Microsoft.Net Framework. To solve the issue, you will need to contact your IT department for further assistance.

How do I resolve the following error message: Computer Activation Code required?

On the Login screen, click the **Activate Computer** button, and then enter the Activation Key along with your login name and password. If you are unable to resolve the issue, please contact Treasury Support at 1.800.839.2801.

CONTACT

Questions? Contact Treasury Management Client Support at 1.800.839.2801.