TEXAS CAPITAL BANK[®]

Lockbox User Guide

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INTRODUCTION

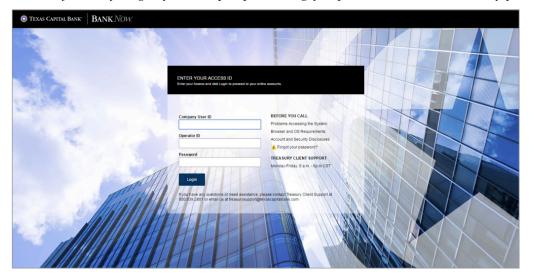
This user guide addresses the steps Texas Capital Bank's lockbox clients follow to access the Online Treasury Solutions system, view lockbox account transactions and images, and download lockbox reports.

HOW TO LOGIN AND VIEW AVAILABLE LOCKBOXES

To log in and view your available lockbox transactions, complete the following steps.

- 1. Use the following link to access the A/R Advantage System: www.Treasuryservices.texascapitalbank.com Note: You will receive login information for each employee accessing the online site to view lockbox transactions.
- 2. Enter the following information to log in to the Online Treasury Solutions system:
 - a. Company User ID
 - b. Operator ID
 - c. Password
- 3. Click the Login button.

Note: The first time you log in, you will be prompted to change your password and choose three security questions.



4. Select the A/R Advantage tab on the upper left side of the screen.



5. After you click the A/R Advantage tab, a list of your lockboxes displays. The links correspond to the lockboxes to which you have access. If you have multiple lockboxes, they will all be listed on this screen.

To view the activity in any of the lockboxes listed, click the appropriate lockbox number.

Online Treasury Solutions 🚯 TEXAS CAPITAL BANK	My Profile > Message Center > Contact Us Help Log Out
Home A/R Advantage	Ø
You have 1 Alert and 1 Notification in the <u>Message Center</u>	
Please select one of the options below or, to access your authorized receivables / lockbox data, select a lockbox to the right To access your contact information Click the Contact Details link	DAL-991979 Receivables Solutions Dallas

6. The A/R Advantage Output List displays a dashboard view of work processed, including the number of checks processed and number of Correspondence Only items received.

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Date 10/17/2016 09/28/2016	<u>View Online</u> <u>Activity</u> <u>w1: Web Page</u>	Search	View <u>Spreadsheet</u> <u>Summary</u>	<u>Spreadsheet</u> <u>Detail</u>	PC 0 KBytes	New	<u>Amount</u> \$ 5,038.42	<u>Checks</u> 19	<u>Corresp</u> 10	Pages 3
Date 10/17/2016 09/28/2016 09/27/2016	View Online Activity w1: Web Page w2: Web Page	Search	View <u>Spreadsheet</u> Summary Summary	<u>Spreadsheet</u> <u>Detail</u> <u>Detail</u>	0 KBytes 726 KBytes	New New	<u>Amount</u> \$ 5,038.42 \$ 0.00	<u>Checks</u> 19 0	<u>Corresp</u> 10 2	<u>Pages</u> 33
Date 10/17/2016 09/28/2016 09/27/2016 09/26/2016	View Online Activity w1: Web Page w2: Web Page w2: Web Page	Search Q Q Q	View <u>Spreadsheet</u> <u>Summary</u> <u>Summary</u> <u>Summary</u>	Spreadsheet Detail Detail Detail	PC 0 KBytes 726 KBytes 733 KBytes	New New New	Amount \$ 5,038.42 \$ 0.00 \$ 0.00	<u>Checks</u> 19 0	<u>Corresp</u> 10 2 2	

The A/R Advantage Output List includes the following information:

- a. Date This column provides the date of the deposit to assist in identifying work for the day. If there is no activity for the day, the date will appear after the work has been processed.
- b. View Online Activity This column provides you with a list of available web pages.
- c. Search This feature provides the ability to search for previously processed transactions.
- d. View Spreadsheet To download reports, utilize the Summary and Detail Spreadsheets.
 - i. Summary The Summary Spreadsheet will display basic transaction information.
 - **ii. Detail** The Detail Spreadsheet will display any data entry if you elected to have additional information keyed.
- e. Download to PC This column displays the size of the file to download.
- **f.** Status For future use.
- g. Total Amount The total dollar amount of checks processed.
- h. Num Checks The quantity of checks processed.
- i. Num Corresp The number of Correspondence Only items received.
- j. Num Pages The total number of scanned pages.

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HOW TO ACCESS REPORTS FROM THE A/R ADVANTAGE OUTPUT LIST

To access summary and detailed reports of your lockbox transactions, complete the following steps.

Preliminary step: Select the appropriate lockbox. For more information, see *How to Log In and View Available Lockboxes*.

1. Using the Date column on the A/R Advantage Output List, locate the appropriate date of work processed you want to view.

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					age Output	LISU				
Lockbox I	DAL -991979 - Re	ceivable				1				
<u>Date</u>	<u>V</u> iew Onli <u>ne</u> <u>Activity</u>	<u>Search</u>	View <u>Spreadsheet</u>	View <u>Spreadsheet</u>	<u>Download to</u> <u>PC</u>	<u>Status</u>	Total <u>Amount</u>	Num <u>Checks</u>	Num <u>Corresp</u>	Num <u>Pages</u>
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09/28/2016	<u>w2: Web Page</u>	Q	<u>Sum mary</u>	<u>De ail</u>	726 KBytes	New	\$ 0.00	0	2	
09/21/2016	w2: Web Page	Q	Sum mary	Detail	733 KBytes	New	\$ 0.00	0	2	
09/26/2016	w2: Web Page	Q	Summary	<u>Detail</u>	827 KBytes	New	\$ 0.00	0	2	
10/11/2012	w3: SPG Web Page	Q	Summary	Detail	10570 KBytes	New	\$ 96,230.85	27	3	2
04/16/2012	w1: Web Page	Q	Summary	Detail	18969 KBytes	New	\$ 1,636,124.30	39	3	6
Number of										

Note: If you have multiple deposit cutoff times, a deposit date and information is listed for each cutoff time, and the View Online Activity column will identify the cutoff time.

Date	View Online Activity	<u>Search</u>	View Spreadsheet	View Spreadsheet	Total Amount	Num Checks	Num Corresp	<u>Num Pages</u>
11/02/2016	w3: 4:00 PM Web Page	Q	<u>Summary</u>	Detail	\$ 41,423.81	4	0	4
11/02/2016	w2: 11:00AM Web Page	Q	Summary	<u>Detail</u>	\$ 77,587.85	8	1	11
11/02/2016	w1: End of Day Web	Q	<u>Summary</u>	Detail	\$ 119,011.66	12	1	15

- 2. Locate the corresponding View Spreadsheet columns. There are two report viewing options; Summary and Detail.
- 3. Complete the steps below to view the appropriate report, as needed.

To view the Summary Report, click the Summary link.

- a. When the "OK to download the transaction summary to your disk as a .csv file?" message appears, click OK.
- b. On the lower left side of the screen, click the downloaded item, such as summary(1).csv.
- c. The Summary Report spreadsheet displays and includes the following transaction information:
 - Batch and check sequence data
 - · Check information including dollar amount
 - MICR line data
 - Select data entry fields

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G-8810276	G-8810276		10/17/2012					\$888.56	999999992			DENNIS HAYASHI	26			
G-8810279	G-8810279		10/17/2012					\$320.78	999999992			DONALD THOMAS	43		50	
G-8810294	G-8810294		10/17/2012					\$507.50				ADAM DURITZ	60		67	
G-8810291	G-8810291		10/17/2012						999999992			DONNA ROBISON	77		84	
G-8810288	G-8810288		10/17/2012					\$203.78	9999999992			FELICIA JEFFRIES	94		101	
G-8810285	G-8810285		10/17/2012					\$250.77	31100173			ELLEN ABBOTT	111		118	
G-8810282	G-8810282		10/17/2012					\$200.00	999999992			JOSEPH MAZZA	128		135	
G-8809163	G-8809163		10/17/2012					\$88.00	112233338		2074748		145		149	
G-8809160	G-8809160		10/17/2012					\$450.00	112233338		2074749		159		163	
G-8809439	G-8809439		10/17/2012					\$200.00	112233338		2074742		173		177	
G-8809442	G-8809442		10/17/2012					\$150.00	112233338		2074744		187		191	
G-8809445	G-8809445		10/17/2012					\$975.00	112233338		2074747		201		205	
G-8809448	G-8809448		10/17/2012					\$88.00			2074743		215		219	
G-8809454	G-8809454		10/17/2012						112233338		2074740		229		233	
G-8809457	G-8809457		10/17/2012					\$48.93	999999992			HEALTH NET OF CONNECT			247	
G-8809460	G-8809460		10/17/2012					\$105.01	999999992			PARAMOUNT HEALTH CAR				
G-8809463	G-8809463		10/17/2012					\$50.12	999999992			EXCELLUS BLUECROSS BLU			276	
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Summary	(3) (97									14					-	
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To view the Detail Report, click the Detail link.

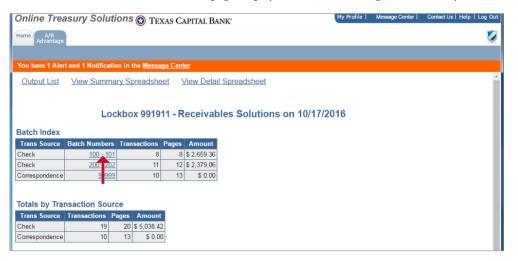
- a. When the "OK to download the transaction detail to your disk as a .csv file?" message appears, click OK.
- b. On the lower left side of the screen, click the downloaded item, such as detail(1).csv.
- c. The **Detail Report** spreadsheet displays and includes the following information, including remittance information, as well as any additional data entry you have requested:
 - Batch and check sequence data
 - Check information including dollar amount
 - MICR line data
 - Additional data entry items, such as:
 - Remitter Name
 - Invoice Number
 - Amount

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5	12	1	2 G-8809442	G-8809442	PGH-991911	10/17/2012	5:30	20	0 4	1	2 \$150.00	112233338	4.44E+08	2074744	AETNA			11:0	18	7 1	79	
5	13	1	G-8809445	G-8809445	PGH-991911	10/17/2012	5:30	20	0 5	1	3 \$975.00	112233338	4.44E+08	2074747	AETNA			12;0	20	1 19	93	
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HOW TO VIEW YOUR IMAGES OF WORK PROCESSED

To view your images of work processed, complete the following steps. *Preliminary step: Select the appropriate lockbox. For more information, see How to Log In and View Available Lockboxes.*

- 1. Using the Date column on the A/R Advantage Output List, locate the appropriate date of work (payments) processed you want to view.
- 2. In the View Online Activity column, click the corresponding Web Page link.
- 3. Based on the date and link selected, a page displays with the following online activity information:



- a. Batch Index Displays a dashboard view of work processed and Correspondence Only items received.
 - Trans Source Check and Correspondence.
 - Check Provides a breakdown of payments processed.
 - Correspondence Items received without a payment.
 - · Batch Numbers The identifiers used to group work processed.
 - Transactions The total transactions for that item.
 - Pages The total pages for that item.
 - Amount The total amount deposited for that item.
- b. Totals by Transaction Source displays a dashboard view of transactions.
 - Trans Source Check and Correspondence.
 - Check Provides a breakdown of payments processed.
 - Correspondence Items received without a payment.
 - Transactions The total transactions for that item.
 - Pages The total pages for that item.
 - Amount The total amount deposited for that item.
- 4. To view your images, click the appropriate **Batch Numbers** link. The Batch Number page displays. On the Batch Number page, locate the item in the list.
- 5. To view a color image of a payment, click the link in the TID column, which is the Transaction ID number.

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em 1		Source Check		G-3306825	9999999992	1234678901	01969	\$ 145.55	PDF	ALEX VIGIL	333333333	\$ 145.5
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1 2 3	1 2 3 4	Check Check Check	1 1 1 1	<u>G-88 0276</u> <u>G-88 0279</u>	9999999992 9999999992 999999992	1234678901 8024070229 11228899	01969 0202	\$ 888.56 \$ 320.78	PDF PDF	DENNIS HAYASHI DONALD THOMAS	<u>166198844</u> 419231987	\$ 888.5 \$ 320.7

All information associated with this individual payment displays. By default, the check image displays first.

Lockbox 991911 - Receivables Solutions on 10/1 k Transaction ID G-3306825	7/2016
ktox PGH-991911 Ledger Date 10/17/2016 Amount \$ \$ 145.55 A/RT 999999992 Account 1234678901 Check Num 01969 atch 100 Item 1 Item 1 nsaction-level Keyed Fields ALEX VIGIL Item 1	Envelope Check
oice-level Keyed Fields oice Page Account Number Amount Paid 1 1 33333333 \$ 145.55	Page 1
k	
ALEX VIGIL 100 Fisherman's Way Richardson, TX 75081	99-99 99 1969 mm/dd/yy
100 Fisherman's Way Richardson, TX 75081	99 1969
100 Fisherman's Way Richardson, TX 75081 Pay to the Order of: Candy Cane Hospital One hundred forty fire and 55/100 Bank 4U Dallas TX	99 1969 mm/dd/yy Date

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6. As needed, complete one or more of the following steps.

- To view other images, scroll down or click the corresponding thumbnail image in the panel on the right side of the screen.
- To view the next payment, click the Next link on the upper right side of the screen. The next payment appears.
- To view the previous payment, click the **Prev** link on the upper right side of the screen. The previous payment appears.
- If you subscribed to the Transaction Level Printing feature, a **PDF** link displays on the upper right side of the screen. Otherwise, the space is blank and the Trans PDF column does not display. To view the PDF, click the **PDF** link. The PDF displays. Any additional data capture appears below the transaction level details and envelope and check images. Scroll to view more.
- Click the icons on the upper right side of the screen to Print or Save your image or PDF.

Note: With the standard option, images are available for 60 days. However, your images are available based on your subscribed retention period. Be sure to print or save images, as needed, within your retention period.

HOW TO CREATE A TRANSACTION LEVEL PDF

The Transaction Level PDF enables you to view and print individual transactions.

Note: To have the option to create a Transaction Level PDF, you must have selected Transaction Level PDF Printing or Batch Level PDF Printing on the A/R Advantage – Image Lockbox Setup form, used to select lockbox service options. Otherwise, the Trans PDF column does not display.

To create a transaction level PDF, complete the following steps.

Preliminary step: Select the appropriate lockbox, date of work processed, and batch number page. For more information, see *How to Log In and View Available Lockboxes* and *How to View Your Images of Work Processed*.

- 1. On the Batch number page, locate the appropriate transaction item in the list.
- 2. To create a PDF at the Transaction level, click the link in the Trans. PDF column.

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2	2		1		9999999992		0202 1964	\$ 320.78 \$ 507.50	PDF PDF		419231987 327097633	\$ 320.78 \$ 507.50

- 3. A separate window opens and displays the following instructions: "Click on the link below to open the Acrobat PDF file."
- 4. To open the PDF file, click the link.



5. A PDF with black and white images of the transaction is generated.

ansaction Leve	I Details)6825 PGH-9919			
Env Num	1	Envelope	G-3306825		
Transaction		Lockbox	PGH-991911		
Date	2012/10/17	Time	05:30		
Batch	100	Batch Item	1		
Check ABA/RT	1 9999999992	Amount	\$145.55		
ABA/RT Check Num		Account Num	1734018301		
			114 9		
ALEX VIGIL 100 Fisherman's I Richardson, TX 75 Pay to the Order of:		and a second	<u>₩.₩</u> 1963 	9	

- 6. The PDF includes the transaction level details and any images scanned for that transaction. Any additional data capture appears below the Transaction Level Details and the Envelope and Check Image. As needed, scroll to view more.
- 7. Click the icons on the upper right side of the screen to Print or Save your transaction.

Note: With the standard option, images are available for 60 days. However, your images are available based on your subscribed retention period. Be sure to print or save images, as needed, within your retention period.

Tip: Multiple pop-up windows may have opened. To ensure you are able to view the PDF file, minimize or close all other pop-up windows.

The Batch Level PDF enables you to print all transactions processed with a batch. It also includes an interactive Table of Contents that enables you to easily navigate through the document.

Note: To have the option to create a Batch Level PDF, you must have selected Batch Level PDF Printing on the A/R Advantage – Image Lockbox Setup form, used to select lockbox service options.

To create a batch level PDF, complete the following steps.

Preliminary step: Select the appropriate lockbox, date of work processed, and batch number page. For more information, see *How to Log In and View Available Lockboxes* and *How to View Your Images of Work Processed*.

- 1. On the appropriate Batch Number page, locate the Batch number on the upper left side above the chart. If you have the option, the **Printable Batch PDF** link appears to the right of the Batch number. Otherwise, the space is blank.
- 2. To create a PDF of the entire Batch, click the **Printable Batch PDF** link located above the chart on the upper left side.

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tem	Env	Source	Pages	TID	ABA/RT	Num	Num	Amount	PDF	Remitter Name	Number	Paid
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2		Check			999999992	1234678901	01969	\$ 888.56	PDF	DENNIS HAYASHI	166198844	
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	2		1	<u>G-8810276</u>	9999999992	8024070229		\$ 888.56	PDF	DENNIS HAYASHI DONALD	166198844	\$ 888.56 \$ 320.78
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- 3. A separate window opens and displays the following instructions: "Click on the link below to open the Acrobat PDF file".
- 4. To open the PDF file, click the link.

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https://treasuryservices.texascapitalbank.com/rids/Pit/rids/RIDS/0/vJxL3/oos0a.pgh.rids-pnc.com/usr/env1/data/lb/991979/rd/201
Click on the link below to open the Acrobat PDF file. Batch 100 PDF (1 of 1)
<u>Close Window</u>

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- 5. A black and white PDF of the batch is generated. All images associated with each transaction in the batch are available within this one PDF.
- 6. On the first page, a list of all the transactions processed within the batch is displayed in the Table of Contents. You can easily navigate to any document by clicking the various links.

- 7. To view a specific transaction, click a page number in the **Page** column. You will be taken to the first page within that transaction.
- 8. The first page of the selected transaction displays. As needed, scroll to view more.
- 9. To return to the first page, click the Back to Table of Contents link located near the top of the page.

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Page 2 Transactions for LI Transaction Info Bac	ormation G-330	6825 PGH-991	911 2012/10/17					
Env Num	1	Envelope	G-3306825					
Transaction	G-3306825	Lockbox	PGH-991911					
Date	2012/10/17	Time	05:30					
Batch	100	Batch Item	1					
Check	1	Amount	\$145.55					
ABA/RT	999999992	Account Num	1234678901					
Check Num	01969							
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10. Click the icons on the upper right side of the screen to Save, Print, or Bookmark your transaction.

Note: With the standard option, images are available for 60 days. However, your images are available based on your subscribed retention period. Be sure to print or save images, as needed, within your retention period.

Tip: Multiple pop-up windows may have opened. To ensure you are able to view the PDF file, minimize or close all other pop-up windows. Be sure to close all pop-up windows when you are finished.

CONTACT

Questions? Contact Treasury Management Client Support at 1.800.839.2801.