# Privacy Notice

Rev. 2/2023

<table>
<thead>
<tr>
<th>Facts</th>
<th>WHAT DOES TEXAS CAPITAL BANK DO WITH YOUR PERSONAL INFORMATION?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Why?</td>
<td>Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share and protect your personal information. Please read this notice carefully to understand what we do.</td>
</tr>
</tbody>
</table>
| What? | The types of personal information we collect and share depends on the division you bank with and the product or service you have with us. This information can include:  
• Social Security number  
• Income  
• Account balances  
• Transaction history  
When you are no longer our customer, we continue to share your information as described in this notice. |
| How?  | All financial companies need to share customers’ personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers’ personal information, the reasons Texas Capital Bank chooses to share, and whether you can limit this sharing. |

## Reasons we can share your personal information

<table>
<thead>
<tr>
<th>Reasons we can share your personal information</th>
<th>Does Texas Capital Bank share?</th>
<th>Can you limit this sharing?</th>
</tr>
</thead>
<tbody>
<tr>
<td>For our everyday business purposes — such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>For our marketing purposes — to offer our products and services to you</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>For Joint Marketing with other financial companies</td>
<td>No</td>
<td>We don’t share</td>
</tr>
<tr>
<td>For our affiliates’ everyday business purposes — information about your transactions and experiences</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>For our affiliates’ everyday business purposes — information about your creditworthiness</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>For our affiliates to market to you</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>For nonaffiliates to market to you</td>
<td>No</td>
<td>We don’t share</td>
</tr>
</tbody>
</table>

## To limit our sharing

To exercise your choices, including revoking any choice(s) you already have made, you need to do one of the following:  
(1) Call this toll-free number 1.877.839.2265.  
(2) You may email Customer Support at clientsupport@texascapitalbank.com.  
(3) Log in at www.texascapitalbank.com and send a secure message through the online portal.  

Please Note: If you are a new customer, we can begin sharing your information 30 days from the date we send this notice. When you are no longer a customer, we may continue to share your information as described within this notice. However, you can contact us at any time to limit sharing.
# Questions?

Call toll-free 1.877.839.2265, email us at clientsupport@texascapitalbank.com, or go to www.texascapitalbank.com.

# Have a complaint?

If you have a complaint concerning Texas Capital Securities, please contact the Texas State Securities Board through one of the means listed below:

1. In Person or U.S. Mail: 208 E. 10th St., Austin, TX 78701
2. Telephone: 512.305.8301
3. Fax: 512.305.8310
4. Website: https://www.ssb.texas.gov/contact-us

Your complaint should include an explanation of the problem in a simple and chronological narrative that includes the location, names of employees and relevant dates. Please include legible photocopies of any documentary evidence that supports your claim.

If you have a complaint concerning any area other than Texas Capital Securities, please contact the Texas Department of Banking through one of the means listed below:

1. In Person or U.S. Mail: 2601 North Lamar Blvd., Suite 300, Austin, TX 78705-4294
2. Telephone: 877.276.5554
3. Fax: 512.475.1313
4. Email: consumer.complaints@dob.texas.gov
5. Website: www.dob.texas.gov

Your complaint should include an explanation of the problem in a simple and chronological narrative that includes the location, names of employees and relevant dates. Please include legible photocopies of any documentary evidence that supports your claim.

---

# Who We Are

**Who is providing this notice?**

Texas Capital Bank and:

- The U.S. consumer divisions within Texas Capital Bank, including Private Wealth Advisors and Bask Bank
- TCBI Securities, Inc. d/b/a Texas Capital Securities

# What We Do

**How do Texas Capital Bank and its divisions protect my personal information?**

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

**How do Texas Capital Bank and its divisions collect my personal information?**

We collect your personal information, for example, when you:

- Open an account
- Deposit money
- Pay your bills
- Seek financial or tax advice
- Perform transactions

We also collect your personal information from others, such as credit bureaus, affiliates or other companies.

**Why can't I limit all sharing?**

Federal law gives you the right to limit only:

- Sharing for affiliates’ everyday business purposes — information about your creditworthiness
- Affiliates from using your information to market to you
- Sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.
### Definitions

| **Affiliates** | Companies related by common ownership or control. They can be financial and nonfinancial companies.  
  • Our affiliates include Texas Capital Bank Wealth Management Services, Inc., d/b/a Texas Capital Bank Private Wealth Advisors, TCBI Securities, Inc., d/b/a Texas Capital Securities, and TCB Community Development. |
| **Nonaffiliates** | Companies not related by common ownership or control. They can be financial and nonfinancial companies.  
  • Texas Capital Bank does not share with nonaffiliates so they can market to you. |
| **Joint Marketing** | A formal agreement between nonaffiliated financial companies that together market financial products or services to you.  
  • Texas Capital Bank does not engage in Joint Marketing. |

### Other Important Information

**For Vermont Residents Only:** We will not disclose information about your creditworthiness to our affiliates and will not disclose your personal information, financial information, credit report or health information to nonaffiliated third parties to market to you, other than as permitted by Vermont law, unless you authorize us to make those disclosures.

**For Nevada Residents Only:** We are providing you this notice pursuant to state law. If you prefer not to receive direct marketing calls from us, you may be placed on our Internal Do Not Call List by calling the number provided in the Questions section. Nevada law requires we provide the following contact information: Bureau of the Consumer Protection, Office of the Nevada Attorney General, 100 N. Carson St., Carson City, NV 89701; telephone number: 1.702.486.3132; email aginfo@ag.nv.gov.

**For California Residents Only:** Under California law, we will not share information we collect about you with companies outside of Texas Capital Bank or our affiliates, unless the law allows. We will limit sharing to the extent required by California law. California residents are provided a California Consumer Privacy notice for additional choices.
You have the right to control whether we share some of your personal information. Please read the following information carefully before you make your choices below.

YOUR RIGHTS

You have the following rights to restrict the sharing of personal and financial information with our affiliates (companies we own or control) and outside companies that we do business with. Nothing in this form prohibits the sharing of information necessary for us to follow the law, as permitted by law, or to give you the best service on your accounts with us. This includes sending you information about some other products or services.

YOUR CHOICES

Restrict Information Sharing with Companies We Own or Control (Affiliates): Unless you say “No,” we may share personal and financial information about you with our affiliated companies.

[ ] NO, please do not share personal and financial information with your affiliated companies.

Restrict Information Sharing with Other Companies We Do Business with to Provide Financial Products and Services: Unless you say “No,” we may share personal and financial information about you with outside companies we contract with to provide financial products and services.

[ ] NO, please do not share personal and financial information with outside companies you contract with to provide financial products and services.

TIME SENSITIVE REPLY

You may make your privacy choice(s) at any time. Your choice(s) will remain unless you state otherwise. However, if we do not hear from you, we may share some of your information with affiliated companies and other companies with whom we have contracts to provide products and services.

Name (please print): ____________________________
State: _______________________________________
Account or Policy number(s): _____________________
Signature: ____________________________ Date: ________

To exercise your choices, do one of the following:
(1) Call this toll-free number 1.877.839.2265.
(2) You may visit https://www.texascapitalbank.com/contact-us and click “Send a Message” link under Client Support.
(3) Fill out, sign and send back this form to us in the envelope provided (you may want to make a copy or your records).