

Surcharge-Free Guarantee

Texas Capital Bank guarantees you will not pay a surcharge at any Allpoint® ATM. Some locations may have more than one ATM, not all of which are part of the Allpoint® Network. Check the ATM for the Allpoint® logo to ensure it's the right one. If you ever have a surcharge from an Allpoint® ATM, contact us at 1.877.839.2265 or clientsupport@texascapitalbank.com and we will refund the surcharge while we check into the error.

Please note: If you're prompted to accept a surcharge, press "yes" to accept and proceed with your withdrawal. You will not be charged or we will refund your fee.